

PILGRIM BAPTIST CHURCH

117 Wilson Road
NATCHEZ, MS 39120

Phone (601) 442-5767

September 24, 2004

To whom it may concern:

I'm pleased to write this letter of recommendation for Norman McPhail. Norman worked for the Pilgrim Baptist Church, installing church pews, through L. L. Sam's Pew Company. He arrived here with a devoted crew and continued to serve during his stay with increasing skill in that capacity.

During Norman's service with us I admired him for his many valuable qualities, and regarded him with evermore respect. Norman was always punctual and keenly devoted to his work, but being a people person, he was also enjoyable to be around.

Norman demonstrated, soon after his arrival in Natchez, that he understood what business is all about. He was well organized. Almost without exception, he put the customer first, feeling as I do that the key to good business is satisfied customers. He was driven in equal measure by both quality and efficiency. He communicated his plans for beginning and completing the installation of the pews for our newly built sanctuary and reached that goal.

After completing his job with us, we are truly satisfied with his work. I have no hesitation in recommending Norman for any position pertaining to installing church pews. I feel confident he would also do an excellent job for any church family.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Melvin White', with a long horizontal line extending to the right.

Pastor Melvin White